Accessibility statement for Compass Online

This accessibility statement applies to the pages of Compass Online that are accessible to students**.** We want as many people as possible to be able to use this website. For example, that means you should be able to:

* *zoom in up to 200% without the text spilling off the screen*
* *navigate most of the website using just a keyboard*

We have also made the website text as simple as possible to understand.

[AbilityNet](https://mcmw.abilitynet.org.uk/) has advice on making your device easier to use if you have a disability. Please also see our [Assistive technology overview](https://studyhub.fxplus.ac.uk/technology-study/assistive-technology-overview) to find out more about the accessibility features in different programs, apps and devices.

# How accessible this website is

We know some parts of this website are not fully accessible:

* *poor colour contrast*
* *you cannot modify the line height or spacing of text*
* *some areas of the web application could be difficult to navigate with the keyboard*
* *Some possible issues when using a screen reader*

# Feedback and contact information

Please [contact us using our webform](https://forms.office.com/Pages/ResponsePage.aspx?id=s-4LVT1qRkahEfidAXd5LlLWE2kd7M1Imwn0ABOKow1UMklLWjdEMU5XMDBXRTYyVlBYN0ZJNTdMNy4u) if you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille. You will get a confirmation within five working days that your form has been received and a full response within 20 working days.

# Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, please [contact us using our webform](https://forms.office.com/Pages/ResponsePage.aspx?id=s-4LVT1qRkahEfidAXd5LlLWE2kd7M1Imwn0ABOKow1UMklLWjdEMU5XMDBXRTYyVlBYN0ZJNTdMNy4u). You will get a confirmation within five working days that your form has been received and a full response within 20 working days.

# Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you are not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service (EASS).](https://www.equalityadvisoryservice.com/)

# Technical information about this website’s accessibility

Falmouth Exeter Plus is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

# Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

* *poor colour contrast*
* *you cannot modify the line height or spacing of text*
* *some areas of the web application could be difficult to navigate with the keyboard*
* *Some possible issues when using a screen reader*

# Non-accessible content

The content listed below is non-accessible for the following reasons:

## Non-compliance with the accessibility regulations

* Poor colour contrast in large areas of the web application (WCGA Level AA 1.4.3)
* Missing alternative text in some forms (WCGA Level A 1.1.1)
* Large number of missing form label which could impact use of site for screen readers (WCGA Level A 1.3.1, WCAG Level AA 2.4.6, WCGA Level A 3.3.2)
* Broken application menu (WCGA Level A 2.1.1, WCGA Level A 4.1.2
* Positive tab index is present and appears to be reducing keyboard accessibility (WCGA Level A 2.4.3)

The Compass Online web application is developed by a third party supplier who have assured us that their latest release is compliant. We are planning to upgrade Compass Online to this release by April 2021.

# Disproportionate burden

## Content that’s not within the scope of the accessibility regulations

This section covers issues that we do not need to fix right now. The law calls these exemptions. There is nothing that falls within this category at present.

# What we’re doing to improve accessibility

# Third-party content

*Our website contains third-party content. We do not have control over and are not responsible for the accessibility of this content, but we make best endeavours to work with the third party to improve its accessibility. This may include:*

* *Links to external websites*
* *Content/functionality on our website*
* *Content hosted on other websites, such as social media sites.*

# Preparation of this accessibility statement

This statement was prepared on 16 September 2020. It was last reviewed on 29 October 2020.

This website was last tested on 15 September 2020. Falmouth Exeter Plus carried out the test.

All student facing functionality on Compass Online was tested.